HONEYWELL
EDGE SERVICES

Keeping your workforce operational for longer is becoming the key requirement in many customer environments. The pressure of ensuring that hardware devices work faster, operate longer, and don't fail, is a constant issue for IT managers across the globe.

Honeywell has been working with our customers in different market sectors to identify the key pain points in their processes, and how we can help to improve them. The result is Honeywell Edge Services.

Customers no longer want service that only provides repairs. So, Honeywell has developed a complete solution that provides the support you need for the entire lifecycle of a hardware device – from configuration and installation, to ongoing support, migration, and asset retirement.

With Honeywell Edge Services, you can:

• Reduce implementation time with devices fully configured to meet your organization's needs.

• Improve asset management, regardless of who manufactured the devices, with Honeywell Operational Intelligence.

• Increase operational uptime with Honeywell support contracts that include accessory and battery replacement – so you know your devices are always ready to be used.

• Reduce costs by identifying and removing hidden costs with Honeywell Expense Management.

Honeywell Edge Services enable you to focus on your business, without the distraction of managing hardware devices – giving you the edge you need to beat your competition.

SERVICE TYPES

Device Acquisition
Honeywell's project managers and mobility consultants are available to either assist your team or manage the entire project on your behalf.

Set Up and Deployment
Our trained staff will work with you to determine the right MDM to track your mobile assets and will load your approved software image on the device(s) of your choice.

Track and Monitor
Expense tracking ensures that you are not overcharged for time spent on your mobile devices. Operational Intelligence will track your assets, so you know their last location.

Maintain and Optimize
Honeywell's MDM administrators will keep your devices updated with the latest security patches and any updates from software providers.

Support Services
Honeywell's support contracts ensure that you're getting the maximum life out of each device. Edge Services Platinum Support is the industry's leading total support contract available today.

Asset Retirement
Honeywell's disposition services will recycle or resell your mobile device assets.

Honeywell

WHAT OVERALL SOLUTION WILL MEET MY ORGANIZATION'S NEEDS?	I NEED HELP CONFIGURING AND DEPLOYING NEW DEVICES.	HOW CAN I ANTICIPATE AND AVOID PROBLEMS?	WHAT IS THE BEST WAY OF GETTING DEVICES TO OPERATE FOR LONGER?	MY DEVICES NEED OPTIMIZING.	I NEED TO RETIRE MY OLD DEVICES.
Acquisition	Set Up & Deployment	Track & Monitor	Maintain & Optimize	Repair & Replace	Asset Retirement
Infrastructure Planning	Hardware Device	Asset Monitoring	Software Maintenance	Technical Support	EOL Support Options
Site Survey/ Assessment	Deployment	MDM Management	Software Customization	Helpdesk Support	Buyback Opportunities
Infrastructure Design	On-site Installations	Onsite System Health Checks	Software Integration	Online Tech Support	Asset Recovery
	Mobility Edge™ Tools	Asset Management Audit	Services Software Updates (patches, etc.)		
			Android Updates/Patches (security)		
Cost Management Options	Software	Expenses	Hardware Maintenance	Repair	
Honeywell as a Service (HaaS)	Software Customization	Expense Management	Cleaning Workflows	Contract Coverage	
Device Rentals	Software Integration Services	Telecom Expense Management	WF Analytics and Consulting		
Refurbish Sales			Process Improvement Services		
	People	Dashboards	Expenses	Replace	
	Onsite Technical Training	Data Intelligence Dashboard	Expense Management	Device Depot	
		Operate (Circlon) Dashboard		Advanced Exchange	
		Circadia Dashboard			
	Workflows				
	WF Analytics and Consulting Process				

HONEYWELL OPERATIONAL INTELLIGENCE

Is the challenge of managing your entire mobile fleet overwhelming? Honeywell Operational Intelligence makes it easy by providing a manufacturer-agnostic operational-asset lifecycle and analytics solution for RMA (return merchandise authorization) that systematically tracks, manages, and optimizes all your IT assets, across all your locations, throughout the lifecycle. You always know where your devices are with Honeywell Operational Intelligence.

*Can be purchased separately

For more information
www.honeywellaidc.com

Honeywell Safety and Productivity Solutions
300 S Tryon St Suite 500
Charlotte, NC 28202
800-582-4263
www.honeywell.com

Honeywell